

SAEID AGHELI

Endpoint Administrator & System Administrator | Jamf Pro · Microsoft Intune · Conditional Access · Microsoft Graph API | macOS · Windows
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PROFESSIONAL SUMMARY

U.S. citizen and Endpoint Administrator with 10+ years of experience architecting, securing, and automating enterprise macOS and Windows device fleets at scale. Deep specialist in Jamf Pro, Jamf Protect, Jamf Connect, and Microsoft Intune (MEM) — with expertise in Conditional Access policy design, app compliance enforcement, app protection policies, and Microsoft Graph API automation. Proven record deploying and managing 1,000+ endpoints across regulated FinTech and manufacturing environments, building compliance workflows that support SOC 2 audit readiness. Strong automation focus — PowerShell, Bash, Python, and Microsoft Graph API to eliminate manual provisioning, patching, and reporting toil. Jamf Certified Associate (Pro, Protect & School), Google Professional Chrome Enterprise Administrator, ECSA Practical. Eligible to obtain U.S. security clearance.

CORE COMPETENCIES — JAMF | INTUNE | MICROSOFT | IDENTITY & COMPLIANCE

Jamf Pro / Protect	Prestage enrollment, DEP/ABM, config profiles, smart groups, extension attributes, Jamf Protect, Jamf Connect, App Installers, Jamf School	Microsoft Intune	Autopilot/OOBE, compliance policies, config profiles, Win32/MSIX app packaging, Windows update rings, co-management with SCCM
Conditional Access	Device compliance-based CA policies, sign-in risk policies, MFA enforcement, named locations, app-based CA, grant/block controls	App Protection	Intune App Protection Policies (MAM), app compliance policies, selective wipe, data loss prevention, managed app configuration
Microsoft Graph API	Device management automation, user/group provisioning, compliance reporting, PowerShell + Graph API scripting, batch operations	Identity & IAM	Azure AD / Entra ID, Okta, Active Directory, MFA, SAML/SSO, RBAC, Privileged Identity Management, BitLocker/FileVault key mgmt
macOS Engineering	PLIST management, MDM profiles, PPC payloads, FileVault, Gatekeeper, System Extensions, macOS update governance, CLI scripting	Windows Engineering	Windows 10/11 hardening, CIS baselines, BitLocker, WUfB/WSUS, GPO-to-Intune migration, Windows Hello for Business, SCCM
Chrome Enterprise	Google Professional Chrome Enterprise Admin, browser policy management, extension control, certificate deployment, security hardening	M365 & Automation	Exchange Online, SharePoint, OneDrive, Teams, PowerShell, Bash, Python, Microsoft Graph API, Jamf Pro API, automated reporting

PROFESSIONAL EXPERIENCE

Endpoint Administrator | Monster Energy Company | Corona, CA (Hybrid) Aug 2025 – Present

- **Jamf Pro:** Architect full macOS/iOS device lifecycle — prestage enrollment, DEP/ABM, configuration profiles, smart groups, extension attributes, patch policies, and software deployment for 1,000+ Apple devices across hybrid corporate and manufacturing environments.
- **Microsoft Intune:** Design and maintain Autopilot/OOBE deployment profiles, compliance policies, Win32/MSIX app packaging, Windows update rings, and app protection policies (MAM) for both managed and unmanaged devices.
- **Conditional Access:** Architect and enforce Conditional Access policies in Azure AD / Entra ID — device compliance requirements, MFA enforcement, app-based access controls, sign-in risk policies, and named location restrictions to protect corporate data.
- **Microsoft Graph API:** Develop PowerShell and Python scripts leveraging Microsoft Graph API to automate device compliance reporting, user/group provisioning, bulk policy assignments, and offboarding workflows — reducing manual provisioning time by ~40%.
- Enforce app protection policies (MAM) and app compliance baselines across iOS, Android, macOS, and Windows — ensuring data loss prevention and selective wipe capabilities for managed apps.
- Build structured inventory and compliance dashboards tracking 1,000+ endpoint assets, patch status, app compliance state, and audit readiness for operational and executive visibility.
- Establish secure offboarding workflows — automated device wipe, Jamf/Intune unenrollment, Azure AD + Okta access revocation, and full asset recovery.
- Provide Tier 3 escalation support for complex MDM, Conditional Access, and identity-related incidents; partner with Infrastructure, Network Engineering, and Cybersecurity teams.

System Administrator | Lendistry (FinTech) | Irvine / Tustin, CA (Hybrid) 2021 – Aug 2025

Progressed through multiple IT roles, ultimately owning enterprise endpoint engineering and security for 1,000+ macOS, Windows, iOS, and ChromeOS devices in a regulated FinTech environment.

- **Jamf Pro + Jamf Protect + Jamf Connect:** Owned full macOS/iOS fleet management — zero-touch DEP enrollment, configuration profiles, patch automation, Jamf Protect for macOS threat prevention and behavioral analytics, and Jamf Connect for identity-integrated login with Azure AD / Okta.
- **Microsoft Intune + Conditional Access:** Deployed 1,000+ Windows and macOS devices via Autopilot/OOBE; designed compliance policies, Conditional Access rules, and app protection policies (MAM) for a hybrid Jamf + Intune environment aligned to SOC 2 requirements.
- **App Compliance & App Security:** Enforced app protection policies across managed and unmanaged devices — data loss prevention, selective app wipe, managed app configuration, and app-based Conditional Access to ensure only compliant apps accessed corporate resources.
- **Microsoft Graph API:** Built PowerShell automation using Microsoft Graph API for bulk device compliance exports, automated access reviews, user onboarding/offboarding, license assignment, and audit reporting — significantly reducing manual administrative workload.
- Administered Microsoft 365, Exchange Online, SharePoint, OneDrive, Azure AD, Okta, and Active Directory — IAM, RBAC, licensing, group management, and SOC 2 compliance operations.
- Managed Google Chrome Enterprise across Jamf and Intune — browser security policies, extension allowlists, certificate payloads, and ChromeOS device management.
- Mentored 5+ Service Desk technicians on Jamf and Intune workflows; authored SOPs, device onboarding guides, and knowledge base articles to improve configuration consistency.

EDUCATION

Bachelor of Science, Information Technology 2012 – 2015

University of Applied Science and Technology | GPA: 15.25/20

Associate of Science, Information Technology 2008 – 2010

Islamic Azad University

CERTIFICATIONS & CREDENTIALS

JAMF		
Jamf Certified Associate – Jamf Pro ★	Jamf	Aug 2024
Jamf Certified Associate – Jamf Protect ★	Jamf	Aug 2024
Jamf Certified Associate – Jamf School ★	Jamf	Apr 2026
Jamf Command Line Innovator (Shell Scripting) ★	Jamf	Dec 2025
Jamf Certified Endpoint Security Associate	Jamf	Jun 2023
GOOGLE CHROME ENTERPRISE		
Professional Chrome Enterprise Administrator ★ <i>Expires Mar 2028</i>	Google	Mar 2026
Professional ChromeOS Administrator	Google	May 2024
Introduction to Google Admin Console	Google	Feb 2026
EC-COUNCIL		
EC-Council Certified Security Analyst – Practical (ECSA) ★ <i>Expires Feb 2027</i>	EC-Council	Jan 2026
Certified Cybersecurity Technician (CCT)	EC-Council	Oct 2024
APPLE PLATFORM		
Advanced Apple Platform Security, Integrations & Management	Packt	Nov 2025
Modern Apple Platform Admin: macOS & iOS Essentials	Packt	Nov 2025
Apple Device Deployment Projects – Hands-On Implementation	Packt	Nov 2025
COMPTIA & MICROSOFT		
CompTIA A+ ce (Active) <i>Expires Aug 2026</i>	CompTIA	Aug 2023
MCSA: Windows Server 2012 / MCSE: Server Infrastructure	Microsoft	2014
Microsoft Student SOC Program Foundations	Microsoft	Sep 2025
FORTINET		
Fortinet Certified Associate Cybersecurity <i>Expires Oct 2027</i>	Fortinet	Oct 2023
Fortinet FortiGate 7.6 Operator (NSE 3)	Fortinet	Oct 2025
PROOFPOINT		
Certified AI Data Security Specialist 2025 <i>Expires Dec 2027</i>	Proofpoint	Dec 2025
Certified Security Awareness Specialist 2025 <i>Expires Jul 2027</i>	Proofpoint	Jul 2025
Certified Ransomware Specialist 2025	Proofpoint	Apr 2025
SECURITY BLUE TEAM		
Blue Team Junior Analyst	Security Blue Team	Oct 2024
Introduction to Vulnerability Management	Security Blue Team	May 2024
Introduction to Network Analysis	Security Blue Team	May 2024
Introduction to Threat Hunting	Security Blue Team	Oct 2024
Introduction to OSINT	Security Blue Team	Oct 2024
Introduction to Digital Forensics	Security Blue Team	Oct 2024
VULNERABILITY MANAGEMENT		
Vulnerability Management Detection and Response (VMDR)	Qualys	May 2024
ADDITIONAL CREDENTIALS		
ISC2 Candidate — CISSP track	ISC2	Jun 2023

Google IT Support Certificate	Google / Coursera	Jul 2022
VSA Kaseya Certified Technician Program	Kaseya	Mar 2022
Jira Fundamentals Badge	Atlassian	Jul 2022
★ Primary certifications for Endpoint Administrator / System Administrator roles		

VOLUNTEER & COMMUNITY

CyberPatriot Technical Mentor — Air Force Association (AFA)

Jul 2025 – Present

Cybersecurity education and team coaching for middle and high school students in the AFA National Youth Cyber Defense Competition.

OWASP Global Education Committee

Aug 2023 – Present

Contributing to global application security education initiatives through the OWASP Foundation.

LANGUAGES

English (Full Professional) **Azerbaijani** (Native) **Persian** (Native) **Turkish** (Native/Bilingual)